



Negotiate

# 40-Hour General Civil Mediation Training

**MICHIGAN SUPREME COURT APPROVED-  
FULFILLS TRAINING REQUIREMENT OF  
MCR 2.411**

Trainer: Barbara Johannessen, J.D.  
Trained over 300 mediators!!

Cost: \$895

\$100 deposit required

Space is limited

Visa and MasterCard accepted

## SCHEDULE:

**Wednesday**  
April 28, 2010  
6:00pm-10:00pm

**Friday**  
April 30, 2010  
9:00am-6:00pm

**Saturday**  
May 1, 2010  
9:00am-6:00pm

**Wednesday**  
May 5, 2010  
6:00pm-10:00pm

**Friday**  
May 7, 2010  
9:00am-6:00pm

**Saturday**  
May 8, 2010  
9:00am-6:00pm

## Course Overview:

- Overview of Conflict Theory and ADR Processes
- Overview of Mediation Process
- In depth instruction of the stages of Mediation.
- Active Listening & Communication Skills
- Ethical Obligations and Standards
- Review of Applicable Court Rules

Please e-mail or call to register ▶▶▶

Or visit us at [www.theresolutioncenter.com](http://www.theresolutioncenter.com)

Attendance of all 40-hours is mandatory!!

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