



Craig Pappas
Executive Director

From The Executive Director

By Craig Pappas, Executive Director

As the Staff, Board of Directors and Mediators prepare The Resolution Center for 2008 and reflect on a successful year in 2007 it got me thinking about how far the Center has come. In fact, 2008 will mark The Resolution Center's 15th Anniversary. This led me to venture into the historical vault (known as the drawer where we have been keeping the case statistics for the last fourteen years) to truly see how far the Center has progressed.

While I could not find accurate data for our inaugural year of 1993, I was able to pull case statistics for 1994. That year we conducted a total of 71 mediations the entire calendar year and in talking with mediators and staff from that time period they were ecstatic to have been able to provide the mediation process to that many people. We slowly grew the program over

the years, however it wasn't until 2000 that we finally doubled the number of mediations from that initial year (it was actually 153 mediations!). I am pleased to report that in 2007 the Center conducted 800 mediations.

We certainly have come a long way. This growth and success is the result of a lot of hard work by our very dedicated mediators, staff and Board of Directors. Also, by everyone that has supported the program over the years including our *Friends* contributors, Judges, court staff, local attorneys, all of our local municipalities and many others that have made The Resolution Center a true community mediation center.

Thank you to everyone that has helped us get this far and I assure you we will do our best to make the next fifteen years even more successful.

From The President

By Patricia Rossi Galvin, Board President

Happy New Year! I convened my first Board meeting as President in the spirit of renewal and hope for a new year of growth and continued improvement for The Resolution Center.

Some of our new year's resolutions included re-defining our expectations of committees and creating new areas of expansion for the agency. Each Board member serves on one or more committees, which meet quarterly and report to the Board thereafter on matters that affect operations, finance, personnel, fundraising, marketing and public relations, long range planning, School and Youth Based Programs, and Board development.

This year, we expect to explore the possibility of having volunteers in special areas to accommodate the needs of the agency. We expect to



Patricia Rossi Galvin
President

create a plan for quality assurance of ADR services and improve the skills and abilities of the mediators. We expect to consider new ways to partner with other agencies on events to improve our visibility within the community.

As we launch ourselves into this New Year, we are also looking forward to celebrating our agency's 15 years in service and honoring its founding fathers. This is a great beginning, to what we anticipate to be another great year.

Michigan Supreme Court Approved 40-Hour General Civil Mediation Training

Schedule:

Wednesday,	April 9, 2008	6 pm to 10 pm
Friday,	April 11, 2008	9 am to 6 pm
Saturday,	April 12, 2008	9 am to 6 pm

Wednesday,	April 16, 2008	6 pm to 10 pm
Friday,	April 18, 2008	9 am to 6 pm
Saturday,	April 19, 2008	9 am to 6 pm

Cost: \$899.00

(\$100 deposit required, class size limited.)

Some scholarships available, call for info.

**Trainer: Barbara Johannessen, J.D.-
Trained over 300 mediators!**

*This training course fulfills
requirements of MCR 2.411*

Mission Statement:

The Resolution Center is dedicated to enhancing peaceful resolution of all forms of disputes by providing and promoting the use of appropriate alternative dispute resolution and collaborative problem solving processes that emphasize cooperation, collaboration and communication.



Invites you to the 15th Annual

Evening at the Movies

TUESDAY, APRIL 1, 2008

MJR MARKETPLACE
STERLING HEIGHTS CINEMA 20
35400 Van Dyke • N. of 15 Mile Rd

An
Extravaganza
Of Fun
To Benefit
The Resolution
Center's
Dispute Resolution
Program

- 5:30 – 7:30 PM A sampling of fine wines & micro brews,
Plus Gourmet Hors d'oeuvres
 - Zuccaro's Catering
 - Dragonmead Brewery
- 6:30 PM Annual Awards Presentation
 - "Conflict Resolution Advocacy awards"
 - "Lawrence W. Beckett Volunteer of the Year Awards"
 - Door Prizes
- 5:30 – 10:00 PM Choice of Movie



Visa and Mastercard Accepted
For Advanced Tickets

CALL (586) 469-4714 FOR MORE INFORMATION

The Resolution Center is a non-profit 501 (c) (3) organization

re: Solutions for Students in Conflict
From: Youth and School Based Committee

"Peers Making Peace"

The Resolution Center is credentialed to facilitate the award winning program "Peers Making Peace". This is a recognized Peer Mediation program on the list of Title IV, Safe and Drug Free Schools Grant qualifying programs. Peer Mediation is a program in schools that empowers students to resolve their disputes in a peaceful fashion through the assistance of student mediators.

The United States Department of Education researched the "Peers Making Peace" in Texas and found:

- 34% reduction in initial drug use
- 73% reduction in expulsions
- 90% reduction in assaults
- 57% reduction in discipline referrals

To learn more about this program and have The Resolution Center's training team visit your school please call us at **586-469-4714** or contact us at www.theresolutioncenter.com.

2007 Case Statistic Summary The Resolution Center Serving Macomb & St. Clair Counties

Case Summary-

Number of Cases opened.....	1230
Cases pending as of Dec. 31	104
Total disposed as of Dec. 31	1188

Case Dispositions-

Core Cases-

• Conciliated.....	54
• Mediated w/Agreement.....	411
• Mediated w/partial Agree.....	15
• Mediated w/o Agreement.....	320
TOTAL.....	800

Notable Trends-

25% increase from 2006

8% increase from 2006

Remaining Dispositions-

• Settled Prior to Mediation.....	134
• Respondent refused.....	75
• Party failed to show.....	8
• Case Withdrawn.....	82
• Unable to Contact.....	74
• Inappropriate for Mediation.....	15
TOTAL.....	388

200% increase from 2006

100% increase from 2006

TOTAL DISPOSED..... 1188

25% increase from 2006

Long-time Board Members Will Be Missed!

The Resolution Center's Board of Directors bid farewell to three long serving Board Members. December 31, 2007 marked the conclusion of Hon. George Steeh, Sr., Keith Beasley, and Donald Housey's term on the Center's Governing Board of Directors.

Don Housey and Keith Beasley were on the initial steering committee formed by the Macomb County Bar Foundation that ultimately created The Resolution Center. Not much later Judge Steeh joined the Board of

Directors that help guide the program into many of the District Courts around Macomb and St. Clair Counties. Both Keith and Don served as President of the Board and through their leadership helped cultivate an active and productive Board of Directors.

While they will no longer be serving in an official capacity on the Board we hope to lean on them for their insight and wisdom! Thank you for your service and dedication as we can not put our appreciation into words!!



Keith Beasley



Don Housey



Hon. George Steeh, Sr.



2008 Board of Directors

(l to r): Rudy Pale, Wayne MacDonald, Eric Jackson, Susie Wells, Karl Wagner, Judy Latcha, Jack Hart, Diane Kish, John Bruff, Patti Galvin.

February 8, 2008

Board Meeting

February 18, 2008

**Office Closed
President's Day**

March 7, 2008

Board Meeting

April 1, 2008

**15th Annual
Evening at the Movies**
MJR Marketplace • Sterling Heights
(See ad on page 2.)

April 4, 2008

Board Meeting

April 9 - 19, 2008

**40-Hour General Civil
Mediation Training**
(See ad on page 1.)

**Call (586) 469-4714
for information.**

*The Resolution is a non-profit
501 (c) (3) organization.*



2008 Executive Committee

*(l to r) Rudy Pale, Vice-President;
Judy Latcha, Secretary;
Karl Wagner, Treasurer;
Patricia Rossi Galvin, President*

Board of Directors

President

Patricia Rossi Galvin
Attorney

Vice President

Rudy Pale
General Motors, retired

Treasurer

Karl Wagner
Macomb Community College, retired

Secretary

Judy Latcha
Latcha Design Group

Immediate Past President

Rick R. Troy
Macomb County Bar Association

Directors

Hon. John Bruff
Judge, retired

Hon. John Cummings
Judge, retired

John DeMoss
Attorney & Mediator

Jack Hart
Macomb County Sheriff Dept., retired

Eric Jackson
Clinton Township

Diane Kish
Mt. Clemens Regional Medical Center

Directors (cont.)

Wayne MacDonald
Consumers Energy, retired

Diana Carmichael-Owens
Mediator

Richard Pierson
Pierson Gibbs Homes

Leonard Rancilio
Rancilio & Associates

Gene Schabath
Macomb County Public Works

Susie Wells
Consumers Energy

Staff

Executive Director

Craig Pappas
cpappas@theresolutioncenter.com

Program Coordinator

Jennifer Clein
jclein@theresolutioncenter.com

Special Project Coordinator

Jane Lehman
jlehman@theresolutioncenter.com

Friends of *The Resolution Center*

These supporters have donated at these levels in order to assist in our success. Thank you.

Friends recognize the need for creative, collaborative and peaceful resolution of disputes in our community. They also recognize **The Resolution Center** as the catalyst for peace in our community and they will contribute their hard earned dollars to support the Center's Mediation Program. They contribute because they respect the fact that mediation helps to build "community" one dispute at a time. They understand that an adversarial society perpetuates the negative aspects of conflict while ignoring the opportunities that conflict brings. Friends recognize that it is the Center's mediation program that provides people this opportunity to create positive change, to own the conflict and own the solution.

First Friend

\$1,000 AND UP

Macomb County Bar Foundation

Benefactor

\$500 – \$1,000

Community Central Bank

Consumers Energy

Lumberman's Financial

Macomb County Legal News/Macomb Daily

Rancilio & Associates

Patron

\$250 – \$500

Becker & Lundquist, PLC

Carabell Leslie & Company

*Law Offices of Chioni, Sarnacki,
Reynolds, Doherty & Piatt*

Crew's Inn

Hon. John & Mrs. Sarah Cummings

DeMoss, Dempsey & DeMoss

Patron

\$250 – \$500 *continued*

Dragonmead Brewery

Esplendido Pizza & Taco

Femminineo Attorneys, P.L.L.C.

Ken & Diane Kish

Latcha Design Group

Peter Lucido, P.C. Attorneys & Counselors At Law

Hon. Don & Candace Miller

Mount Clemens Regional Medical Center

O'Reilly, Rancilio, P.C.

Rudy & Margaret Pale

Quality Lumber

St. John's Northshore Hospital

Sheikh Legal Services, P.L.L.C.

Vitale, Crosby & Associates.

Zuccaro Banquets & Catering

Sponsor

\$100 – \$250

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Law Office of Patricia Rossi Galvin

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Gene & Grace Schabath

Schoenherr, Cahill & Warnez, P.C.

Charles & Sherry Trickey III

Special Thanks To...

MACOMB COUNTY BAR FOUNDATION



Forty North Main Street • Mount Clemens, Michigan 48043

586-468-2940

This edition of Re:SOLUTIONS was provided courtesy of the Macomb County Bar Foundation. Thank you!

To underwrite an edition of this publication, please contact The Resolution Center office.



www.theresolutioncenter.com

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