

Mediation Service & Conflict Resolution Training

Re:SOLUTIONS

www.theresolutioncenter.com | February 2011

The Newsletter of

The
Resolution Center



Imitation is the Best Form of Flattery!

By Craig R. Pappas, Executive Director

VORP” in the subject line. VORP stands for Victim-Offender Reconciliation Program and is a program we run in collaboration with the Macomb County Circuit Court’s Juvenile Diversion Unit in which first time youthful offenders meet face-to-face with the victim of their crime to take accountability and ultimately make things right with that victim. I knew that the sender of this email had mediated one of these cases the evening before with another

mediator, Judy, so my initial reaction was “Oh no, what happened?”

What happened is what I have known all along, that our volunteer mediators take their role as community servants very seriously. They approach each case with a high level of professionalism, tact, and sincerity. Often time we take for granted the value of our mediators and do not always fully recognize the true worth of the service they provide to the community. The email I share with you below sums up perfectly the passion and dedication that all of the mediators at The Resolution Center demonstrate on daily basis:

**This was unedited and as exactly how it was sent to me!*

Hi Craig;

This is what I posted on facebook tonight after the VORP with Judy:

“I have just had a master class in mediation. I have not observed another mediator in my 16 years who even comes close to the unbelievably high level of skill in mastering the art of mediation. Judy, you are scary good. Seriously, I am in awe of the way you just “get” the process and let it work for you. I knew you were good, but this was just goose bump inducing bloody perfect.”

Craig, Judy is unbelievably good. I don’t think I have ever said that of another mediator, ever. I got goose bumps. She has the process in her pores and bone marrow. Granted, this was first my real life intro to VORP, which still scares me, don’t know why. If I can be half as good as Judy, I’d be grateful. But seeing Judy in action is a thrill. I can’t even describe exactly what it was, but there it was. I watched and learned.

She has the process down pat, to the degree that it is as natural as breathing and just as seemingly effortless. To get to THAT point means that she truly, really “GETS” it. Do you know how rare that is? There is no “Judy”, but there is the mediator. I know that I have not reached that level yet. Her listening skills and instincts are so good she scares me, but in a good way.

I am in total awe. I have always known she is good but I had no idea how truly, really excellent she really is. Yowza!

Rita



Michigan Supreme Court Approved 40-Hour General Civil Mediation Training

Schedule:

Wednesday, June 1, 2011

6 pm to 10 pm

Friday, June 3, 2011

9 am to 6 pm

Saturday, June 4, 2011

9 am to 6 pm

Wednesday, June 8, 2011

6 pm to 10 pm

Friday, June 10, 2011

9 am to 6 pm

Saturday, June 11, 2011

9 am to 6 pm

Cost:

\$895.00

(\$100 DEPOSIT REQUIRED. CLASS SIZE LIMITED.)

*Some scholarships available, call for info.
(586) 469-4714*

Trainer:

Barbara Johannessen, J.D.

This training course fulfills requirements of MCR 2.411



Mission Statement:

The Resolution Center is dedicated to enhancing peaceful resolution of all forms of disputes by providing and promoting the use of appropriate alternative dispute resolution and collaborative problem solving processes that emphasize cooperation, collaboration and communication.

The
Resolution Center

You Are Invited

NEW THIS YEAR!
BUY TICKETS & BECOME A SPONSOR
ON OUR WEBSITE:
www.theresolutioncenter.com

*An Extravaganza
Of Fun To Benefit
The Resolution Center's
Dispute Resolution
Program*

Evening at the Movies

Tuesday, March 22, 2011 • 5:30 p.m.

MJR Marketplace Sterling Heights Cinema 20 • 35400 Van Dyke (N. of 15 Mile Rd.) • Sterling Heights, MI



Choice of Movie 5:30 – 10:00 PM

Complimentary
popcorn & pop
provided by
MJR Digital Cinemas

5:30 – 7:00 PM

A sampling of
fine wines & micro
brews, plus gourmet
hors d'oeuvres
compliments of:
Zuccaro's Catering
Dragonmead Brewery
Esplendido
Seesburger's Cheeseburgers
Pink Elephant Cupcakes

6:30 PM

Annual Awards
Presentation
*Conflict Resolution
Advocacy Award:*
Macomb County Circuit
Court-Juvenile Division
*Lawrence W. Beckett
Volunteer of the Year Awards:*
Nina Dodge Abrams
Lory Valuet
Art of Peacemaking Award
Door Prizes

**BUY TICKETS OR
BECOME A SPONSOR
ONLINE AT**

www.theresolutioncenter.com

or call

(586) 469-4714

Hospitality, food, & spirits courtesy of:



Visa and Mastercard Accepted
For Advanced Tickets

The Resolution Center is a
non-profit 501 (c) (3) organization

First Friend – \$1,000+

- 8 tickets to "Evening at the Movies"
- Full-page program ad (4.5"w x 7.5"h)
- Website ad (260 x 260 pixels) with link
- Listing & logo with link on the Friends web page
- Recognition on Facebook
- Listing in our *Re:Solutions* newsletter
- Recognition at 2 major events

Patron – \$250+

- 4 tickets to "Evening at the Movies"
- Quarter-page program ad (2"w x 3.25"h)
- Website ad (125 x 125 pixels) with link
- Listing & Logo with link on the Friends web page
- Recognition on Facebook
- Listing in our *Re:Solutions* newsletter
- Recognition at 2 major events

Benefactor – \$500+

- 6 tickets to "Evening at the Movies"
- Half-page program ad (4.5"w x 3.25"h)
- Website ad (260 x 125 pixels) with link
- Listing & logo with link on the Friends web page
- Recognition on Facebook
- Listing in our *Re:Solutions* newsletter
- Recognition at 2 major events

Sponsor – \$100+

- 2 tickets to "Evening at the Movies"
- 4-line listing in program
- Listing with link on the Friends web page
- Recognition on Facebook
- Listing in our *Re:Solutions* newsletter
- Signage at 1 major event

March 22, 2011

18th Annual Evening at the Movies

MJR Digital Marketplace Cinema 20
Sterling Heights
5:30 p.m.- 10:00 p.m.

June 2011

40-Hour General Civil Mediation Training

June 1, 3, 4, 8, 10, 11, 2011

**Call (586) 469-4714
for information.**

*The Resolution is a non-profit
501 (c) (3) organization.*

Register and submit your credit card payment online at www.theresolutioncenter.com/movies/sponsor/
or submit this form with payment to:

The Resolution Center, 176 S. Main Street, Suite 2, Mt. Clemens, MI 48043

Phone: 586-469-4714 • Fax: 586-469-0078

18TH ANNUAL "EVENING AT THE MOVIES" • MARCH 22, 2011

Register and submit your credit card payment online at www.theresolutioncenter.com/movies/ or submit this form with payment to:
The Resolution Center, 176 S. Main Street, Suite 2, Mt. Clemens, MI 48043 • Phone: 586-469-4714 • Fax: 586-469-0078

☐ **Please Send Me** _____ "Evening At The Movies" Tickets for \$40 Each **TOTAL: \$** _____

Yes! I Want To Be A Friend!

			<u>Tickets</u>	<u>Program Ad</u>	<u>Website Listing</u>	<u>Website Ad</u>
<input type="checkbox"/>	\$1,000	First Friend	8	Full Page (4.5"w x 7.5"h)*	Logo*, Link, and Description	260 x 260 px*
<input type="checkbox"/>	\$ 500	Benefactor	6	1/2 Page (4.5"w x 3.25"h)*	Logo*, Link, and Description	260 x 125 px*
<input type="checkbox"/>	\$ 250	Patron	4	1/4 Page (2"w x 3.25"h)*	Logo*, Link, and Description	125 x 125 px*
<input type="checkbox"/>	\$ 100	Sponsor	2	4-Line Listing	4-Line Listing with Link	N/A

Name _____ Company / Agency _____

Address _____ City / State / Zip _____

Phone _____ Fax _____ Email _____

Website URL (for link on website): _____ *I will provide my own artwork for: ☐ Logo ☐ Program Ad ☐ Web

Ad _____

TOTAL: \$ _____ ☐ **CHECK ENCLOSED** ☐ **I WISH TO PAY BY CREDIT CARD:** Credit Card Type (circle) **MC** **VISA**

Name on Card _____ Card No. _____ Exp. Date _____ / _____

*To be included in program and website advertising, please submit logos, company descriptions, and ads meeting specifications above
to info@theresolutioncenter.com in **JPG format (300dpi)** no later than **March 8, 2011**.

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cpappas@theresolutioncenter.com

Program Coordinator

Jennifer Clein
jclein@theresolutioncenter.com

Youth Development Director

Diana Carmichael-Owens
diana@theresolutioncenter.com



www.theresolutioncenter.com

Visit Our New Website to:

- Learn About Our Programs & Services
- Learn more about *Evening at the Movies*, Buy Tickets, & Become A Friend
- Donate Online to Support Our Mission
- Share Information Online & By Email



www.theresolutioncenter.com

176 S. Main Street, Suite 2
Mt. Clemens, MI 48043
(586) 469-4714
Fax (586) 469-0078

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@ResolutionCentr

United Way
for Southeastern Michigan



The Resolution Center
is a non-profit
501 (c) (3) organization.

Friends of *The Resolution Center*

Friends recognize the need for creative, collaborative and peaceful resolution of disputes in our community. They also recognize **The Resolution Center** as the catalyst for peace in our community and they will contribute their hard earned dollars to support the Center's Mediation Program. They contribute because they respect the fact that mediation helps

to build "community" one dispute at a time. They understand that an adversarial society perpetuates the negative aspects of conflict while ignoring the opportunities that conflict brings.

Friends recognize that it is the Center's mediation program that provides people this opportunity to create positive change, to own the conflict and own the solution.

These supporters have donated at these levels in order to assist in our success. Thank you.

First Friend

\$1,000 AND UP

Dragonmead Brewery
Esplendido Mexican Cuisine
Macomb County Bar Foundation
MJR Digital Cinema
United Way of Southeast Michigan
Zuccaro Banquets & Catering

Benefactor

\$500 – \$1,000

Community Central Bank
Consumers Energy
Macomb County Legal News
Macomb Daily

Patron

\$250 – \$500

Bellanca, Beattie & DeLisle
Hon. John & Alyce Bruff
Creative Resources Graphics, L.L.C.
DeMoss, Dempsey & DeMoss
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Rudy and Margaret Pale
Pointe Electronics
Rancilio & Associates
Saleema Goodman Shiekh
Karl and Kathryn Wagner

Sponsor

\$100 – \$250

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Hanson Court Reporters
Talitha Pennington, Mediator
Ruth Pfahler, Mediator
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